

## PK0-005<sup>Q&As</sup>

CompTIA Project+ (2025)

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**QUESTION 1**

By developing a project schedule, a PM has already validated the constraints, outlined the duration of the tasks and the phases, and confirmed the proper sequence and flow of the project. Which of the following activities still needs to be performed to complete the schedule?

- A. Allocate resources.
- B. Determine the project budget
- C. Develop a communication plan.
- D. Establish baselines.

Correct Answer: D

The next step after defining tasks, durations, resources, and costs is to establish baselines. A baseline is an approved version of a project plan that serves as a reference point for measuring progress and performance throughout the project lifecycle. A baseline typically includes scope, schedule, cost, quality, and risk parameters. Establishing baselines involves presenting the project plan to key stakeholders and obtaining their formal agreement on the project objectives and deliverables. Baseline approval can help to establish clear expectations, avoid scope creep, and facilitate change control during project execution.

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**QUESTION 2**

A project manager was just assigned to a new project. Which of the following activities should the project manager undertake after accepting the project? (Select TWO).

- A. Review the detailed plan.
- B. Develop a preliminary scope.
- C. Develop a transition plan.
- D. Develop a project management plan.
- E. Review the resource pool.
- F. Review the project objectives.

Correct Answer: EF

Review the resource pool and review the project objectives are activities that the project manager should undertake after accepting a new project. Reviewing the resource pool involves identifying and evaluating the availability, skills, and competencies of the human and material resources that are needed for the project. Reviewing the project objectives involves understanding and clarifying the expected outcomes and benefits of the project and how they align with the organizational strategy and stakeholder expectations. These activities can help to plan and execute the project effectively and efficiently.

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**QUESTION 3**

A project manager is leading the implementation of a new service for a well-known, global company for which brand image is most important. The project will rely on contracted services. As part of the request for proposal process, the project team has identified a short list of vendors to submit proposals. Which of the following items should the project team consider as a primary factor to remove a vendor from consideration?

- A. The vendor's proposed schedule does not align with the desired schedule.
- B. The vendor is new and not well established in the market.
- C. The vendor has been linked to ESG concerns within the past month
- D. The vendor's quote was the highest of all the proposals.

Correct Answer: C

ESG stands for environmental, social, and governance, and it refers to the criteria that measure the sustainability and ethical impact of an organization. ESG concerns can affect the reputation, performance, and value of a company, as well as its stakeholders and customers. For a well-known, global company that values its brand image, hiring a vendor that has been linked to ESG concerns can be a major risk and a source of negative publicity. Therefore, the project team should consider this as a primary factor to remove a vendor from consideration.

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#### QUESTION 4

A project manager has decided to wait until all requirements are developed to initiate testing. Which of the following relationship dependencies is the project manager using?

- A. Start-to-finish
- B. Finish-to-finish
- C. Finish-to-start
- D. Start-to-start

Correct Answer: C

A finish-to-start dependency is a type of relationship dependency in project management, where the start of one task depends on the finish of another task. In this case, the project manager is using a finish-to-start dependency, because testing cannot start until requirements development is finished. This implies that testing is a successor task, and requirements development is a predecessor task. A finish-to-start dependency is the most common type of dependency in project management, and it ensures that tasks are performed in a logical sequence. References: CompTIA Project+ Certification Study Guide, CompTIA Project+ Certification Exam Objectives, Understanding Dependencies in Project Management [2023] ?Asana

1.

[Dependencies in Project Management | Smartsheet](#)

2.

[Understanding Task Dependencies in Project Management](#)

3.

[What are Dependencies in Project Management? - KnowledgeHut](#)

**QUESTION 5**

As a part of a project, structured cabling activities have been outsourced to another company. The agreement is that work will take six weeks to complete and will be performed at different locations. Which of the following should the project manager do? (Select two).

- A. Purchase the materials.
- B. Assign the resources.
- C. Accept delays in the work.
- D. Approve the deliverables.
- E. Monitor the performance.
- F. Negotiate with the vendors.

Correct Answer: DE

The project manager should approve the deliverables and monitor the performance of the outsourced structured cabling activities. These are the responsibilities of the project manager when dealing with external vendors or contractors, as they ensure that the quality standards, scope, schedule, and budget are met according to the contract terms and the project plan. The project manager should also communicate regularly with the vendor and provide feedback and guidance as needed. The other options are not correct because: Purchasing the materials is not the responsibility of the project manager, but the vendor who is performing the structured cabling activities. The project manager should only verify that the materials are suitable and available for the project. Assigning the resources is not the responsibility of the project manager, but the vendor who is performing the structured cabling activities. The project manager should only ensure that the vendor has the adequate and qualified resources to complete the work. Accepting delays in the work is not a good practice for the project manager, as it can negatively affect the project schedule, scope, and quality. The project manager should proactively identify and manage the risks and issues that may cause delays, and implement contingency plans or corrective actions if necessary. Negotiating with the vendors is not a task that the project manager should do during the execution of the structured cabling activities, as it should have been done during the planning and procurement phases of the project. The project manager should only adhere to the contract terms and conditions that have been agreed upon with the vendor, and only renegotiate if there are significant changes or disputes that require it. References: CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 8: Planning Projects, Part 4 (Procurement and Communication), pages 243-260; CompTIA Project+ Certification Exam Objectives, Domain 2: Project Planning, Objective

2.5: Given a scenario, plan procurement for a project; Domain 3: Project Execution, Objective 3.2: Given a scenario, execute and monitor project tasks using traditional methodologies.

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**QUESTION 6**

A contractor attended a project meeting that was exclusively for company employees. Which of the following actions should the PM take?

- A. Escalate to vendor management.
- B. Consult the request for proposal.
- C. Review the meeting cadence.

D. Reinforce the rules of engagement.

Correct Answer: D

The rules of engagement are the guidelines and expectations that define the relationship between the contractor and the company. They may include topics such as communication, confidentiality, access, security, performance, and compliance. The project manager should reinforce the rules of engagement with the contractor to ensure that they understand and respect the boundaries and protocols of the company. This will help to avoid any potential conflicts, misunderstandings, or breaches of contract.

References:

CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 7: Project Stakeholder Management, p. 239; Contractor Rules of Engagement - Cox Enterprises, p. 1; Legal Considerations for Engaging Contractors | LegalVision

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## QUESTION 7

A project manager buys an extended warranty for a set of servers. Which of the following risk management strategies is the manager using?

- A. Transfer
- B. Avoid
- C. Accept
- D. Mitigate

Correct Answer: A

Transfer is a risk management strategy that involves shifting the responsibility or impact of a risk to a third party, such as an insurance company, a vendor, or a contractor. By buying an extended warranty for a set of servers, the project manager is transferring the risk of server failure or malfunction to the warranty provider, who will cover the cost of repair or replacement in case of a risk event. This way, the project manager reduces the exposure and liability of the project to the risk, while still retaining some level of accountability and oversight.

References:

CompTIA Project+ PK0-005 Certification Study Guide, Chapter 8: Planning Projects Part 4, page 245; 4 Risk Management Strategies for Successful Project Execution, Risk transferring section; How to Manage Project Risk: A 5-Step Guide,

Risk treatment section.

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## QUESTION 8

Which of the following statements best describes a content management system?

- A. A system to manage electronic signatures and document workflow

- B. A system to manage database integration and provide messaging services
- C. A system to manage shared data on the web, allowing multiple contributors to create, edit, and publish
- D. A system to manage documents archival, such as emails, spreadsheets, and support tickets

Correct Answer: C

A content management system (CMS) is a software application that allows users to create, manage, and deliver content via digital channels, such as websites, blogs, or social media. A CMS enables multiple contributors to access, edit, and publish content without requiring technical knowledge or coding skills. A CMS also provides features such as templates, workflows, media libraries, and analytics to help users design, organize, and optimize their content.

References:

CompTIA Project+ Certification Study Guide<sup>7</sup>, CompTIA Project+ Certification Exam Objectives<sup>8</sup>, What Is a Content Management System (CMS)?

1.

What is a Content Management System (CMS) | Oracle

2.

What is a Content Management System (CMS)? | Adobe Basics

3.

What is a CMS?

4.

What is a Content Management System?

5.

Content Management System (CMS) - Definition from Techopedia

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## QUESTION 9

In order to complete a major project deliverable, very specialized resources are required for some tasks. The PM failed to take into consideration during planning that the required resources would be available for fewer hours than required. Which of the following should the PM do first to make schedule changes?

- A. Add a new risk.
- B. Perform an impact analysis.
- C. Escalate to the sponsor.
- D. Raise a change request.

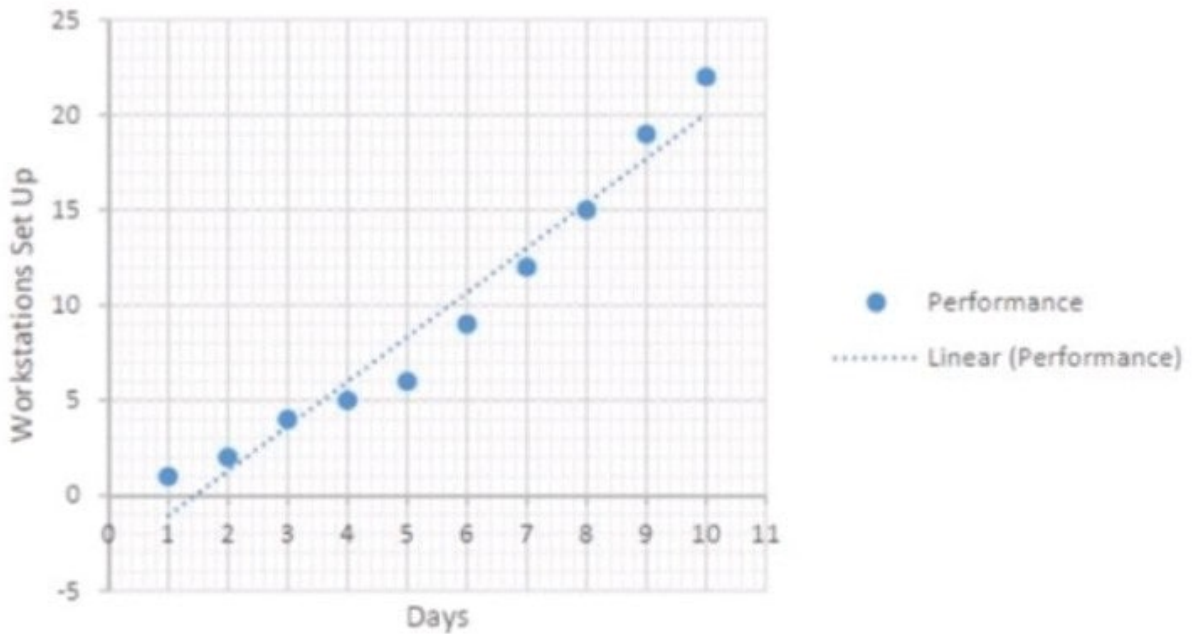
Correct Answer: B

According to A Guide To Schedule Updating in Project Management, one of the best practices for effective schedule updating is to perform an impact analysis before making any changes to the schedule. An impact analysis helps the project manager to assess the effects of the change on the project scope, cost, quality, risk, and stakeholder expectations. It also helps to identify the best options for resolving the issue and minimizing the negative impacts. By performing an impact analysis first, the project manager can make informed decisions and communicate them clearly to the project team and stakeholders.

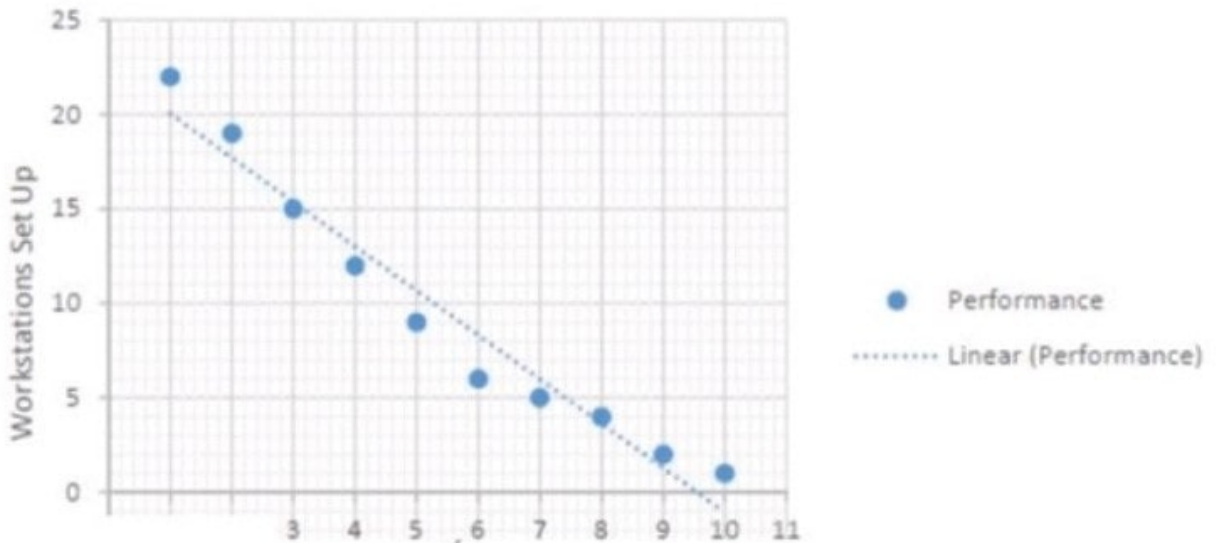
**QUESTION 10**

An IT intern was assigned to set up workstations as part of a project. The IT intern was very careful to do the task well and initially referred to notes while performing the task. By the end of the two-week rotation, the IT intern no longer needed the notes and completed more set-ups in less time. Which of the following MOST likely represents the observed relationship in this scenario?

A.

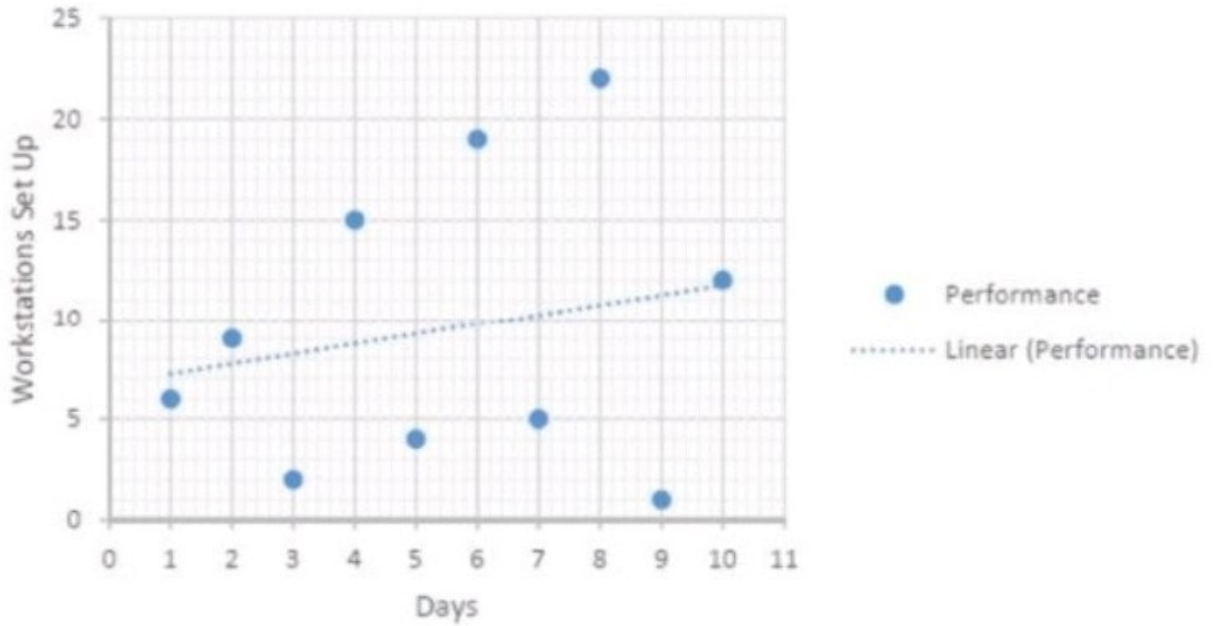


B.

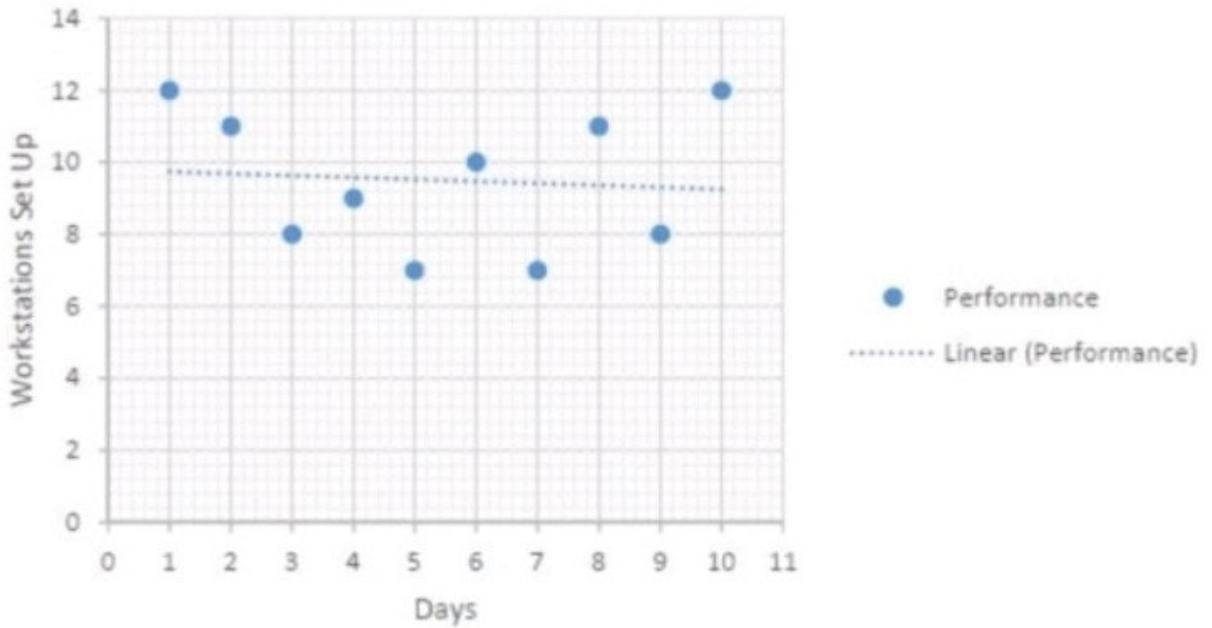




c.



d.



A. Option A

B. Option B

C. Option C

D. Option D

Correct Answer: C

Option C shows a graph that most likely represents the observed relationship in this scenario. The graph shows a learning curve, which is a graphical representation of the relationship between a learner's performance on a task and the number of attempts or time required to complete the task. The learning curve theory proposes that a learner's efficiency in a task improves over time the more the learner performs the task. In this case, the IT intern was able to complete more set-ups in less time as they gained more experience and proficiency over the two-week rotation.



**QUESTION 11**

Which of the following statements best represents a network issue?

- A. The development team on the fourth floor is unable to access servers and email services.
- B. Cell phones served by a specific telecom company are getting a "no service" message.
- C. A user cannot connect to Wi-Fi because of a wrong ID or password.
- D. A user is receiving an automatic reply message saying that an email address does not exist.

Correct Answer: A

Network issues often prevent users from accessing essential resources like servers and email services. The development team's inability to access these services suggests a network issue, consistent with CompTIA Project+ knowledge of IT infrastructure management.

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**QUESTION 12**

During a brainstorming session, a team member expressed concerns that solar flares could cause intermittent outages for those individuals working on the project. Which of the following would be the best tool to communicate this information to stakeholders?

- A. Status report
- B. Issue log
- C. Risk report
- D. Risk register

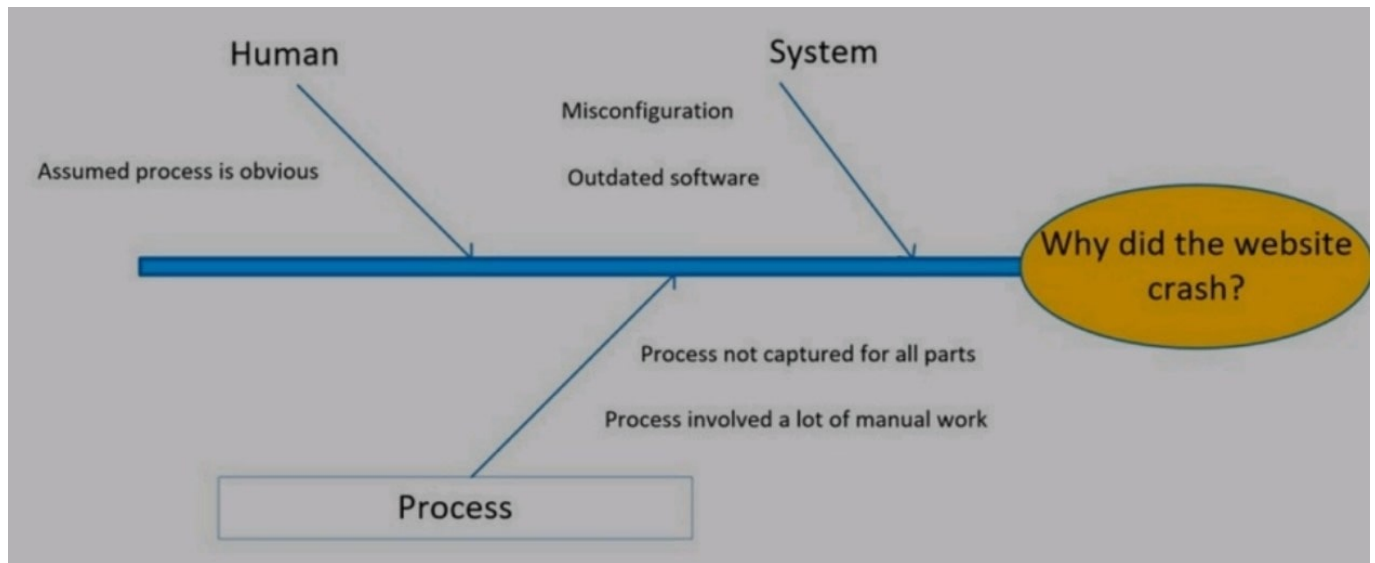
Correct Answer: D

A risk register is used to document potential risks, including causes and impacts. This tool is essential for tracking and communicating project risks to stakeholders, as recommended by CompTIA Project+ for risk management.

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**QUESTION 13**

During a brainstorming session, a project team is elaborating on what caused the unexpected crash of the website that the team was developing. Given the following:



Which of the following was the initial cause of the issue?

- A. Inadequate memory
- B. Incorrect configuration
- C. Lack of infrastructure
- D. Inadequate instructions

Correct Answer: B

Incorrect configuration was the initial cause of the issue that caused the unexpected crash of the website that the team was developing. The diagram given is an example of a fishbone diagram or a cause-and-effect diagram that shows the possible causes of a problem or effect. The diagram has four main categories: people, process, technology, and environment. Each category has subcategories that list specific factors that may contribute to the problem or effect. The diagram shows that incorrect configuration under technology was marked as an initial cause of website crash.

#### QUESTION 14

Which of the following is a quantitative key performance indicator?

- A. The project sponsor ranked the graphics of an application as four out of five.
- B. The project implements the application in ten different geographical regions.
- C. The workers complete tasks on average 25% faster using a new application.
- D. The use of a multimedia interface appeals more to users under the age of 21.

Correct Answer: C

Quantitative KPIs are measurable and based on numerical data. The statement about task completion time being 25% faster is quantitative, as it involves specific data that can be measured and tracked, as recommended by CompTIA Project

+ for project performance evaluation.

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### QUESTION 15

A PM is working on the schedule for a project that has technical tasks and requires a SME's knowledge. The PM decides the best way to track this project is to have the project lead provide high-level updates. Which of the following is the best tool to track this data?

- A. Gantt chart
- B. Project organization chart
- C. Program Evaluation Review Technique chart
- D. Milestone chart

Correct Answer: D

A milestone chart is a tool that shows the key events or deliverables of a project along a timeline. A milestone chart is useful for tracking the progress of a project that has technical tasks and requires a SME's knowledge, because it can

provide a high-level overview of the project status, without getting into the details of each task or activity. A milestone chart can help the PM and the project lead communicate the project achievements, challenges, and expectations to the

stakeholders, and also identify any potential risks or delays that may affect the project completion. A milestone chart is better than the other options because:

A Gantt chart is a tool that shows the tasks, dependencies, durations, and resources of a project along a timeline. A Gantt chart is more detailed and complex than a milestone chart, and may not be suitable for providing high-level updates to

the stakeholders.

A project organization chart is a tool that shows the roles, responsibilities, and reporting relationships of the project team members and other stakeholders. A project organization chart is not a tool for tracking project data, but rather for

defining the project structure and authority.

A Program Evaluation Review Technique (PERT) chart is a tool that shows the tasks, dependencies, and critical path of a project along a network diagram. A PERT chart is more focused on the sequence and timing of the project tasks, and

may not capture the key milestones or deliverables of the project.

References:

CompTIA Project+ Certification Study Guide, CompTIA Project+ Certification Exam Objectives, What is a Milestone Chart? How to Create a Milestone Chart in Excel in 3 Steps, Milestone Chart: The Easiest Way to Track Project Milestones,

How to Use Milestones in Project Management? What is a Gantt Chart? Gantt Chart vs Milestone Chart: What's the Difference? What is a Project Organization Chart? How to Create a Project Organization Chart? What is a PERT Chart?

PERT Chart vs Gantt Chart: What's the Difference?

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