

220-1102^{Q&As}

CompTIA A+ Certification: Core 2

Pass CompTIA 220-1102 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.leads4pass.com/220-1102.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by CompTIA
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers



QUESTION 1

Which of the following operating systems would most likely be used to run the inventory management system at a factory?

- A. Windows
- B. Chrome OS
- C. Android
- D. iOS

Correct Answer: A

Windows is widely used in industrial and business environments due to its major market presence, extensive support from the industry, and a broad selection of operating system options. It supports a wide variety of software, making it

suitable for running complex systems like an inventory management system in a factory. Other options such as Chrome OS, Android, and iOS are either more consumer-oriented or designed for specific types of devices, making them less

likely choices for an industrial application like inventory management.

References: Professor Messer's CompTIA 220-1102 A+ Course Notes.

QUESTION 2

A call center technician receives a call from a user asking how to update Windows Which of the following describes what the technician should do?

- A. Have the user consider using an iPad if the user is unable to complete updates
- B. Have the user text the user's password to the technician.
- C. Ask the user to click in the Search field, type Check for Updates, and then press the Enter key
- D. Advise the user to wait for an upcoming, automatic patch

Correct Answer: C

The technician should guide the user to update Windows through the built-in "Check for Updates" feature. This can be done by having the user click in the Search field, type "Check for Updates", and then press the Enter key. This will bring up the Windows Update function, which will search for any available updates and give the user the option to install them.

QUESTION 3

A technician is troubleshooting a Windows system that is having issues with the OS loading at startup. Which of the following should the technician do to diagnose the issue?

- A. Enable boot logging on the system.

- B. Launch the last known-good configuration.
- C. Check the system resource usage in Task Manager.
- D. Run the sfc /scannow command.
- E. Use the Event Viewer to open the application log

Correct Answer: A

When troubleshooting a Windows system that is experiencing issues during the OS loading phase at startup, enabling boot logging is a practical step. Boot logging creates a record of all drivers and services that are loaded (or attempted to be loaded) during the startup process. This record, typically named nbtlog.txt, can be reviewed to identify any drivers or services that failed to load, which could be contributing to the startup issues. This diagnostic step helps pinpoint the problematic component(s) and facilitates targeted troubleshooting to resolve the OS loading issues.

QUESTION 4

A technician is troubleshooting boot times for a user. The technician attempts to use MSConfig to see which programs are starting with the OS but receives a message that it can no longer be used to view startup items. Which of the following programs can the technician use to view startup items?

- A. msinfo32
- B. perfmon
- C. regedit
- D. taskmgr

Correct Answer: D

When troubleshooting boot times for a user, a technician may want to check which programs are starting with the operating system to identify any that may be slowing down the boot process. MSConfig is a tool that can be used to view

startup items on a Windows system, but it may not always be available or functional. In this scenario, the technician receives a message that MSConfig cannot be used to view startup items. As an alternative, the technician can use Task

Manager (taskmgr), which can also display the programs that run at startup. To access the list of startup items in Task Manager, the technician can follow these steps:

Open Task Manager by pressing Ctrl+Shift+Esc.

Click the "Startup" tab.

The list of programs that run at startup will be displayed.

QUESTION 5

A user connected a laptop to a wireless network and was tricked into providing login credentials for a website. Which of the following threats was used to carry out the attack?

- A. Zero day
- B. Vishing
- C. DDoS
- D. Evil twin

Correct Answer: B

Vishing, also known as voice phishing, is a type of social engineering attack where the attacker tricks the victim into divulging sensitive information over the phone. In this case, the attacker tricked the user into providing login credentials for a website.

QUESTION 6

A customer is accessing a public kiosk in a company's lobby. Which of the following should be enforced to mitigate the risk of customer data being accidentally saved to the kiosk?

- A. Manually clearing browsing data
- B. Private-browsing mode
- C. Browser data synchronization
- D. Password manager

Correct Answer: B

QUESTION 7

A salesperson's computer is unable to print any orders on a local printer that is connected to the computer. Which of the following tools should the salesperson use to restart the print spooler?

- A. Control Panel
- B. Processes
- C. Startup
- D. Services

Correct Answer: D

QUESTION 8

Which of the following would allow physical access to a restricted area while maintaining a record of events?

- A. Hard token
- B. Access control vestibule

- C. Key fob
- D. Door Lock

Correct Answer: C

Keyfab scan in are always documented within the access systems record database. Control Vestibules dont log anything, just preventive.

QUESTION 9

Which of the following is a data security standard for protecting credit cards?

- A. PHI
- B. NIST
- C. PCI
- D. GDPR

Correct Answer: C

The Payment Card Industry Data Security Standard (PCI DSS) is a set of security standards designed to ensure that ALL companies that accept, process, store or transmit credit card information maintain a secure environment.

QUESTION 10

A company uses shared drives as part of a workforce collaboration process. To ensure the correct access permissions, inheritance at the top-level folder is assigned to each department. A manager's team is working on confidential material and wants to ensure only the immediate team can view a specific folder and its subsequent files and subfolders. Which of the following actions should the technician most likely take?

- A. Turn off inheritance on the requested folder only and set the requested permissions to each file manually.
- B. Turn off inheritance at the top-level folder and remove all inherited permissions.
- C. Turn off inheritance at the top-level folder and set permissions to each file and subfolder manually.
- D. Turn off inheritance on the requested folder only, set the requested permissions, and then turn on inheritance under the child folders.

Correct Answer: D

Turning off inheritance on the specific folder requested by the manager and setting the requested permissions, followed by turning on inheritance under the child folders, ensures that only the immediate team has access to the confidential material while maintaining the broader permissions structure for other folders and files. This action isolates the folder's permissions from the top-level inheritance, providing a focused security measure for sensitive content.

QUESTION 11

A user reports a PC is running slowly. The technician suspects it has a badly fragmented hard drive. Which of the following tools should the technician use?

- A. resmon.exe
- B. msconfig.extf
- C. dfrgui.exe
- D. msmf32.exe

Correct Answer: C

dfrgui.exe is a built-in tool in Windows that can be used to defragment a hard drive. Defragmenting a hard drive can improve its performance by rearranging the data on the hard drive so that files are stored in contiguous blocks, which can improve the speed at which the data can be read from the drive. When a hard drive is badly fragmented, it can cause the PC to run slowly as the computer has to work harder to access the scattered data. Therefore final answer is C.

QUESTION 12

A user is unable to see transaction details on a website, and nothing happens when the user clicks the details button. Which of the following should the user do to fix this issue?

- A. Clear the browser cache.
- B. Disable the pop-up blocker.
- C. Configure private browsing.
- D. Verify valid certificates.

Correct Answer: B

QUESTION 13

A company is looking for a solution that provides a backup for all data on the system while providing the lowest impact to the network. Which of the following backup types will the company MOST likely select?

- A. Off-site
- B. Synthetic
- C. Full
- D. Differential

Correct Answer: C

Business needs a full back up of all data to have the least amount of impact other than use of time to do full backups and ensure all data is backed up consistently.

QUESTION 14

A user needs assistance changing the desktop wallpaper on a Windows 10 computer. Which of the following methods will enable the user to change the wallpaper using a Windows 10 Settings tool?

- A. Open Settings, select Accounts, select, Your info, click Browse, and then locate and open the image the user wants to use as the wallpaper
- B. Open Settings, select Personalization, click Browse, and then locate and open the image the user wants to use as the wallpaper
- C. Open Settings, select System, select Display, click Browse, and then locate and open the image the user wants to use as the wallpaper
- D. Open Settings, select Apps, select Apps and features, click Browse, and then locate and open the image the user wants to use as the wallpaper.

Correct Answer: B

To change the desktop wallpaper on a Windows 10 computer using a Windows 10 Settings tool, the user should open Settings, select Personalization, click Browse, and then locate and open the image the user wants to use as the wallpaper <https://www.lifewire.com/change-desktop-background-windows-11-5190733>

QUESTION 15

A customer reported that a home PC with Windows 10 installed in the default configuration is having issues loading applications after a reboot occurred in the middle of the night. Which of the following is the FIRST step in troubleshooting?

- A. Install alternate open-source software in place of the applications with issues
- B. Run both CPU and memory tests to ensure that all hardware functionality is normal
- C. Check for any installed patches and roll them back one at a time until the issue is resolved
- D. Reformat the hard drive, and then reinstall the newest Windows 10 release and all applications.

Correct Answer: C

The first step in troubleshooting is to check for any installed patches and roll them back one at a time until the issue is resolved. This can help to identify any patches that may be causing the issue and allow them to be removed.

[220-1102 Practice Test](#)

[220-1102 Study Guide](#)

[220-1102 Exam Questions](#)